



## RainGain

## Communication Plan

**April 2012** 





# Why plan?



-"Luck is where preparation meets opportunity"

-Seneca

"In the field of observation, chance favors only the prepared mind"

-Louis Pasteur

### Main objective

to DISSEMINATE and MAKE AVAILABLE the TOOLS and METHODOLOGIES developed in the project,

so that its TARGET GROUPS are INFORMED, EDUCATED, INVOLVED and MOBILISED

so that VULNERABILITY to urban pluvial flooding is REDUCED







## **Communication Strategies**

- •Internal:
- all the project partners
- •External:
- people and groups outside the project

for the successful implementation of the project deliverables and to ensure its impact over time in the NWE Region







## **Communication Goals**

### Internal:

- To structure exchange of information at the national and transnational level
- To optimise cooperation
- To realise objectives, to monitor progress and to communicate it among the project partners





## **Communication Goals**

### **External:**

- reach the selected target groups
- encourage participation of target groups in the project
- engage and train a transnational network of institutions for using the developed techniques in their daily operation
- develop internationally accepted urban rainwater management strategies
- develop scientific/technical issues for education and training
- disseminate the project results to the target groups and beyond so that its deliverables are sustained after the project







## **Communication Goals**

## "Goals are dreams with deadlines"

- Diana Scharf Hunt







# **SWOT** analysis

## Strengths

**Understanding of new technology & INTERREG support** 

#### Weaknesses

**Limited staff for communication** 

## Opportunities

Stakeholders believe that more should be done to reduce vulnerability to urban pluvial flooding

#### Threats

Other projects may overshadow our messages and we are not being heard





## **Targets**



(national, regional and local level)

### •Internal:

- project partners
- workpackage leaders
- steering committee
- project managers

### •External:

- politicians, planners, and decision and policy makers involved in urban water management
- water authorities, water companies and partners of other projects
- weather services
- students
- general public





# **Key messages**



(national, regional and local level)

For politicians, planners, and decision and policy makers involved in urban water management:

- -It is ESSENTIAL and POSSIBLE to accurately and timely predict rainfall and urban pluvial flooding at the street and property level in order to REDUCE VULNERABILITY and INCREASE RESILIENCE to this type of events
- RAINGAIN constitutes an innovative solution for pluvial/surface flooding problems: it enables for better preparedness to these events, for reduction of vulnerability and damages caused by pluvial flooding, for better adaptation to climate change and better serving your citizens





# **Key messages**



(national, regional and local level)

For water authorities, water companies and partners of other projects:

- RAINGAIN provides innovative tools for accurately and timely modelling and forecasting urban pluvial flooding, which allows for BETTER PLANNING, OPTIMISED OPERATION and MANAGEMENT and PROTECTION OF VITAL INFRASTRUCTURE from this type of events

#### For weather services:

- RAINGAIN provides innovative tools for measuring rainfall at the street and property level that can be used to IMPROVE WEATHER RAINFALL FORECASTING and urban climate models at the urban scale









(national, regional and local level)

#### For the general public:

- -RAINGAIN provides innovative tools for timely and accurate forecasting of urban pluvial flooding, which enables TIMELY RESPONSES to this type of events in order TO PROTECT CRITICAL POPULATION AND INFRASTRUCTURE
- Raingain is based on EU-funded transnational cooperation between people and authorities which allows to develop a high common level of knowledge and efficiency in tackling urban pluvial flooding to protect European citizens







# **Branding and Identity**

Does the stakeholders know who we are?

Do they instantly recognize information we provide?

Just do it.



Don't leave home without it.



- Official logo
- Template for all print and online resources

Stickers





## Tools

### Internal

- •Meetings:
  - (pre)kick-off meeting in Delft
  - 6x 3-day meetings for the project consortium and international workshops
  - 2x 2-day meetings per year for the consortium
  - 2 technical meetings per year for each (country) partner
- •Virtual Project Space: intranet to exchange different project related documents.
- •E-mails







## Tools

#### **External**

- International workshops:
  - kick-off meeting in Paris
  - 4 workshops (2 for WP2, 1 for WP3 and 1 for WP4)
  - final conference
- National observer group meetings
- Participation to international and national conferences
- Press conferences and releases
- Project newsletter (after each biannual project meeting)
- •Website (main project results, project news, agenda of project meetings, publications)
- •E-mails







# Plan Measurement

- "What gets measured gets done"
  - Tom Peters
- "One of the great mistakes is to judge policies and programs by their intentions rather than their results"
  - Milton Friedman
- "Everything that can be counted does not necessarily count; everything that counts cannot necessarily be counted"
  - Albert Einstein





# **Success indicators**

### Internal

- Attendance levels of project meetings, technical meetings and NOG meetings
- Communication on the agenda of every project meeting
- Minutes of each project and technical meeting (through the Virtual Project Space)
- Web-statistics:
  - -Bimonthly review of access rate to Virtual Project Space;
  - -Number of hits and number of downloads from Virtual Project Space will be registered







# **Success indicators**

### **External**

-ATTENDANCE LEVEL of all conferences, international workshops and national observer group meetings (20 members are foreseen for NL and B, 40 for F and 50 for UK)

-PERIODIC QUESTIONNAIRES (twice a year) to the target groups aiming at evaluating the awareness of the existence of the project, its goals and progress







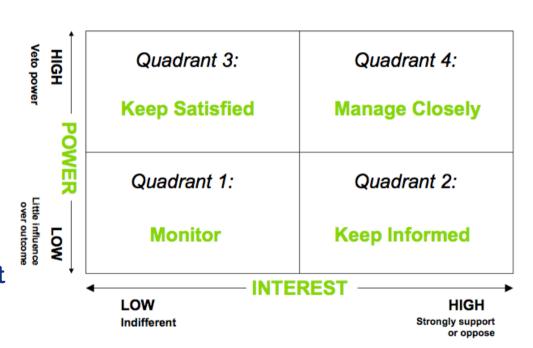
## Stakeholder analysis

#### Power:

The degree of influence or control an individual, group, or organization can exert over our project

#### Interest:

The degree of attention an individual, group, or organization has in our project



**Direct E-mails** 





## Website







Forgotten password?

EVENTS NEWSLETTER PUBLICATIONS MEDIA PARTNERS CONTACT



#### RAINGAIN

Objective: to improve fine-scale measurement and prediction of rainfall and to enhance urban pluvial flood prediction. This will enable urban water managers to adequately cope with intense storms, so that the vulnerability of populations and critical infrastructure can be

Members Area:

Sites: The activity includes the implementation and use of advanced radar technologies (X Band) in Leuven, London, Paris, and Rotterdam)

Partners: The project gathers 13 partners in Belgium, France, Netherlands and the UK (local authorities, universities and enterprises). A collaborative approach of the project will allow to build up a highly valuable set of best practices.

#### **FOCUS**



Introduction Rotterdam Case Study

New Waterway river flowing

Rotterdam north and south of the river and nort areas towards the North Sea. Municipal borders of Rotterdam indicated in vellow

Read more

#### **NEWS**



riday 20th April 2012 - FR NOG meeting, Ecole des

Read more

29th February - UK NOG meeting, WSP House,

#### UPCOMING EVENTS

Partners workshop - Leuven -17th April

Program and registration

Visit to Leuven radar and financial / administrative helpdesk

meetings (optional) Program and registration

View all upcoming events

Read more View all news.



Risques environnementaux, au coeur des ISE I Festival de l'Oh!

http://festivaloh.cq94.fr/node/982



(Smart Resilience Technology, systems and Tools) ont vulle jour en 2011 et 2010 et portent précisément sur ces questions. Leurs objectifs sont d'améliorer la mesure de la pluie en milieu urbain pour une meilleure gestion des inondations pour RainGain, et d'aider les industriels à concevoir et diffuser des technologies de résilience efficaces pour SMARTesT. « L'une des plus connues est un simple batardeau, c'est à dire, un battant épais qui a pour objectif de rendre étanches les entrées d'immeuble, de parking ou d'autres constructions, le temps de la crue. Ce sont des éléments qu'il faut avoir prévu avant la crue, on ne peut les gérer le jour J. »





# Plan of Actions



Month / Action	April	May	June	July
Website Com ENPC / com correspondents				
Virtual Project Space (intranet)  Module's leaders (WPs, project management, communication, steering committee)				-
Newsletter Com ENPC			Х	
Meetings Host leaders	Х			
Events & flash news Host leaders		X tender		

