

## COVER EMAIL SENT TO SURVEY RECIPIENTS

**SUBJECT:** Research survey on the future of urban pluvial flood forecasting and warning

Dear Colleague,

I am writing to invite you to take part in a research survey on the future of urban pluvial (surface water) flood forecasting and warning.

The survey is being undertaken as part of the RainGain project (<http://www.raingain.eu>). RainGain is a joint Imperial College London, Local Government Flood Forum and Met Office project to improve fine-scale measurement and prediction of rainfall and to enhance urban pluvial flood prediction. Our aim is to help urban water managers better manage intense storms and reduce the vulnerability of populations and critical infrastructure.

To help us tailor the project to meet the needs of local government, we are conducting a survey aimed at capturing your perception of the surface water flood risk alert service currently provided by the Flood Forecasting Centre, and the potential benefits of more localised and improved urban pluvial flood warnings.

The survey can be accessed from the following link:

*[link]*

The survey contains 15 questions and should take no longer than 20 minutes to complete. It is designed for members of local authorities involved in flood management and who receive and use the surface water flood risk alerts currently provided by the Flood Forecasting Centre (e.g. flood managers, emergency managers and highways/roads engineers). If you feel that this survey is not for you, then please ignore this invitation.

Don't hesitate to get in touch using the details below if you have any questions about the survey, or if you would like to learn more about the project and how you and your organisation could get involved.

We are very grateful for your time and interest.

With best wishes

*The RainGain Team*



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