

# **Urban Pluvial Flood Forecasting and Warning**

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The RAINGAIN project is a joint Local Government Flood Forum/Imperial College London/Met Office/EU project to improve fine-scale measurement and prediction of rainfall and to enhance urban pluvial flood prediction. This will enable urban water managers to adequately cope with intense storms, so that the vulnerability of populations and critical infrastructure can be reduced.

To help us tailor the project to meet the needs of local government, we are conducting a survey aimed at capturing your perception of the surface water flood risk alert service currently provided by the Flood Forecasting Centre and the potential benefits of more localised and improved urban pluvial flood warnings.

The survey contains 15 questions and should take no longer than 20 minutes to complete.

We are are very grateful for your time and interest.

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## Your organisation and your role

### \* 1. Which organisation do you work for?

### \* 2. What kind of organisation is it?

- Local Authority
- Emergency Services
- Utilities
- Other (please specify)

### \* 3. What is your role within your organisation?

### 4. On a scale from 1 to 5, how big of a concern do you consider pluvial/surface flooding to be in your local area?

|                       |                       |                       |                       |                       |
|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Very low concern (1)  | (2)                   | (3)                   | (4)                   | Major concern (5)     |
| <input type="radio"/> |

### 5. What was the most recent pluvial/surface flood event in your local area?

  
  

### 6. To what extent do you agree with the following statement: "In my area, the location of pluvial/surface flooding changes significantly from event to event"

|                       |                       |                       |                       |
|-----------------------|-----------------------|-----------------------|-----------------------|
| Strongly disagree     | Disagree              | Agree                 | Strongly agree        |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Additional comments (optional)

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## Perception of the surface water flood risk assessment service currently pro...

Background information:

When the risk of surface water flooding is assessed to be low, medium or high in a given county, information about it is included in the Flood Guidance Statement (FGS) issued daily by the Flood Forecasting Centre (FFC). The FGS provides an overview of the risk of all types of natural flooding, one of which is surface water flooding. In the assessment the likelihood and magnitude of the event, as well as its potential consequences, are taken into account.

This new assessment of surface water flood risk included in the FGS superseded the former Extreme Rainfall Alert service, previously provided by the FFC.

More information on the Flood Guidance Statement (FGS) can be found on:

[http://wwwffc-environment-agency.metoffice.gov.uk/services/FGS\\_User\\_Guide.pdf](http://wwwffc-environment-agency.metoffice.gov.uk/services/FGS_User_Guide.pdf)

### **7. Were you aware that since October 2011 the Extreme Rainfall Alert (ERA) Service disappeared as such and was superseded by a new type of surface water flood risk assessment which was incorporated into the Flood Guidance Statement (FGS)?**

- Yes  
 No

Additional comments (optional)

### **8. To what extent do you agree with the following statement: "I have a general understanding of the surface water flood risk assessment provided in the FGS and of the way in which it is determined"**

Strongly disagree      Disagree      Agree      Strongly agree

- 

Additional comments (optional)

### **9. To what extent do you agree with the following statement: "It is clear to me how the new surface water flood risk assessment (included in the FGS) differs from the former ERA service"**

Strongly disagree      Disagree      Agree      Strongly agree

- 

Additional comments (optional)

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## 10. To what extent do you agree with the following statement: “I consider the new surface water flood risk assessment service to be an improvement over the former ERA service”

Strongly disagree

Disagree

Agree

Strongly agree

Additional comments (optional)

## 11. How useful do you think the surface water flood risk assessment provided by the FFC is to your organisation?

Very useful

Useful

Not useful

Not useful at all

Additional comments (optional)

## 12. When does your organisation take action upon receipt of the following surface water flood (SWF) risk alerts (included in the FGS)? And when did your organisation used to take action upon receipt of the former ERAs?

Always

Most of the time

Seldom

Never

Low risk of SWF (indicated in FGS)

Medium risk of SWF (indicated in FGS)

High risk of SWF (indicated in FGS)

ERA Early

ERA Imminent

Additional comments (optional)

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**13. Using the matrix below, please indicate what your organisation does upon receipt of surface water flood (SWF) risk alerts (included in the FGS) and what your organisation used to do upon receipt of Extreme Rainfall Alerts (ERAs).**

**The actions you can choose from are as follows:**

**A1. Do nothing (no action)**

**A2. Monitoring of ordinary watercourses and gullies**

**A3. Cleansing of gullies in high risk areas**

**A4. Notification of contractors and partners, such as water companies and fire services**

**A5. Activation of pumping stations, storage and other control elements**

**A6. Notification of flood wardens**

**A7. Notification of the general public and prescription of advice**

**A8. Activation of stand-by procedure (i.e. placement of staff and other resources on stand-by)**

**A9. Deployment of temporary/demountable flood defences, aqua-bags and the like**

**A10. Road closures (to keep cars from being trapped in roads expected to flood)**

**A11. Closure of underground passages, tube stations and other public locations most susceptible to pluvial flooding**

**A12. Other actions (please specify in the comment box below)**

|                    | A1                       | A2                       | A3                       | A4                       | A5                       | A6                       | A7                       | A8                       | A9                       | A10                      | A11                      | A12                      |
|--------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Low risk of SWF    | <input type="checkbox"/> |
| Medium risk of SWF | <input type="checkbox"/> |
| High risk of SWF   | <input type="checkbox"/> |
| ERA Early          | <input type="checkbox"/> |
| ERA Imminent       | <input type="checkbox"/> |

Additional comments (optional)

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## 14. Can you provide an estimate of the average cost of implementing some of the actions mentioned in the previous question?

This would give us an estimate of the cost of false alarms.

A2. Monitoring of watercourses and gullies

A3. Cleansing of gullies in high risk areas

A4. Notification of contractors and partners

A5. Activation of control elements (pumping, storage)

A6. Notification of flood wardens

A7. Notification of the general public

A8. Placement of staff and resources on stand-by

A9. Deployment of temporary flood defences

A10. Road closures

A11. Closure of public locations susceptible to pluvial flooding

A12. Other actions (please specify)

## 15. Based on previous surface water flood events in your area, can you provide an estimate of the average cost of the different actions associated to the recovery phase of flooding?

This would help us give an estimate of the savings made by authorities through avoided damage. If possible, indicate the date and magnitude of the flood event for which the costs are provided.

Date of flood event(s)

Magnitude of flood event(s) (this can be expressed in terms of the return period, total rainfall, number of properties affected, etc.)

A1. Evacuation and sheltering

A2. Search and rescue

A3. Damage assessment

A4. Drainage of flood water

A5. Debris clearance, removal and disposal

A6. Reconstruction/repair of infrastructure

A7. Temporary housing

A8. Community support

A9. Other actions (please specify)

# Urban Pluvial Flood Forecasting and Warning

## Potential benefits of improved urban pluvial flood forecasting and warning

**16. The RainGain project aims at improving measurement and forecasting of extreme rainfall events which cause urban pluvial (surface) flooding. Our aim is to produce more localised and reliable warnings for this type of flooding and we would like to know what the benefits of having such warnings would be.**

**As you know, confidence levels of pluvial flood prediction increase closer to the rainfall event and when the meteorological situation becomes clearer. Therefore, the reliability of the forecasts and warnings increases as the lead time decreases, and vice versa.**

**Taking this into consideration, the table below presents a number of possible scenarios of LOCALISED (catchment-specific) pluvial flood warnings with different lead times and levels of reliability.**

**For each scenario you are asked to indicate which actions you would be willing to implement.**

**The actions you can choose from are as follows:**

**A1. Do nothing (no action)**

**A2. Monitoring of ordinary watercourses and gullies**

**A3. Cleansing of gullies in high risk areas**

**A4. Notification of contractors and partners, such as water companies and fire services**

**A5. Activation of pumping stations, storage and other control elements**

**A6. Notification of flood wardens**

**A7. Notification of the general public and prescription of advice**

**A8. Activation of stand-by procedure (i.e. placement of staff and other resources on stand-by)**

**A9. Deployment of temporary/demountable flood defences**

**A10. Road closures (to keep cars from being trapped in roads expected to flood)**

**A11. Closure of underground passages, tube stations and other public locations most susceptible to pluvial flooding**

**A12. Other actions (please specify in the comment box below)**

|   | A1                       | A2                       | A3                       | A4                       | A5                       | A6                       | A7                       | A8                       | A9                       | A10                      | A11                      | A12                      |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 12h lead time & 20% probability of occurrence | <input type="checkbox"/> |
| 12h lead time & 40% probability of occurrence | <input type="checkbox"/> |

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|  |                          |                          |                          |                          |                          |                          |                          |                          |                          |                          |                          |                          |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 6h lead time & 20% probability of occurrence   | <input type="checkbox"/> |
| 6h lead time & 40% probability of occurrence   | <input type="checkbox"/> |
| 2h lead time & 40% probability of occurrence   | <input type="checkbox"/> |
| 2h lead time & 60% probability of occurrence   | <input type="checkbox"/> |
| 1h lead time & 40% probability of occurrence   | <input type="checkbox"/> |
| 1h lead time & 60% probability of occurrence   | <input type="checkbox"/> |
| 1h lead time & 80% probability of occurrence   | <input type="checkbox"/> |
| 0.5h lead time & 60% probability of occurrence | <input type="checkbox"/> |
| 0.5h lead time & 80% probability of occurrence | <input type="checkbox"/> |

Additional comments (optional)

